

# **MINUTES**

## **Placer County Systems of Care Network Provider Committee Meeting**

**Facilitator: Twylla Abrahamson**

**January 08, 2008**

**Check-In:** All doing fine after the holidays. Fairly quiet – see below.

**Attendees:** Twylla Abrahamson, Michelle Johnson, Cami Burke, Betty Readle, Nicole Paul, Tom Lind

### **Review of Minutes – 12/12/07**

#### **Announcements/Information:**

- **SAVE THE DATE:** Network Provider Billing and Documentation Training is January 24<sup>th</sup>, 2008 8:00 – 12:30, at the Loomis Veterans Hall, and includes Beneficiary Protection. Note: When we conduct Billing and Documentation training later in the year it will include new legislative changes from the federal government which include Targeted Case Management and the Rehabilitative Option.
- Both Betty and Nicole reported that things were fairly slow in December due to the holidays. Betty reported that some providers are opening offices or contracting for additional space in Roseville in an effort to service the larger population in the south county area.
- Nicole noted that SFS had a Drug and Alcohol certification/audit and it went well.

#### **Discussion/Action Items:**

- Previously we had requested a list of the Groups that providers are offering for inclusion in the newsletter. To date, we have not received a group list from anyone. Nicole noted that SFS offers several groups and agreed to send a list. In reviewing the minutes for December's meeting, Honey Cowan had indicated that she offers group therapy so we will try to contact her for a list. Betty noted that, for her practice, group therapy is not feasible at this time.
- **Group Therapy Modality** – ASOC is starting some groups internally, however we still want Network Providers to conduct their own groups. The Placer County Board of Supervisors had approved a rate of \$18 per group when managed care first started. We are proposing to authorize 90 or 120 minutes per session to include documentation time. For Placer County, this method of computing does work in MSO for authorization purposes.
- **Chart auditing update:** Michelle and Tom have a list of providers to begin the selection process for the pilot audit review. A formal letter notifying the provider

that the audit will occur is being created. Twylla indicated that we would be auditing SFS as part of our pilot program, as they have experience with this in the past. Michelle emphasized that as part of this process we would provide support and technical guidance to the providers. Tom noted that he doesn't like to use the word "audit" because he feels that his job is to educate and support providers.

- Network Connection Newsletter Update. The winter edition is complete in draft form. Will finalize and send via email to all Network Providers that have provided us their email address, and to the SOC. It will have a disclaimer, which will note that the articles are voluntary submissions and not meant as endorsements for a particular provider. We discussed the recovery and authorization article and both Nicole and Betty supported the philosophy of the article, however, we will delay including it in this edition of the newsletter until further review. Nicole commented that the article deals with the reality of conducting therapy in a changing system and has been working with her clinical staff to make appropriate changes. Both Betty and Nicole agreed that moving clients who are able to function out on their own frees up resources for more needy clients.
- Advanced Directive Brochure Update. We have recently updated our advance Directive Brochure. This is an informational Brochure only as we do not assist clients with the completion of advance directive forms. We have revised the brochure to delete the section that indicated that we would both provide and help the client fill out the Advanced Directive. Regulations require that we inform clients. Betty informed us that her physician gave her "5 Wishes" which she felt was an excellent document for handling many of the issues regarding medical care. It could be considered a companion piece, but does not have a legal impact.
- Tom Lind will continue as primary Provider Liaison with Michelle Johnson as backup as needed.
- Another reminder that we are trying to be "green" and utilize email communication exclusively.

### **Open Discussion:**

- Last month there was a discussion about changing the meeting time for this committee –Friday was suggested. As this was actually Gina's item and she is not here, we will revisit this at the next meeting.
- Tom explained that we have added links to the MCU web site which will be for legislative updates. A link was also created for the county's Access Emergency Services.